



QUALITY POLICY UNI EN ISO 9001:2015

Sesa S.p.A. (hereinafter "Sesa"), within its mission of *support the digital transformation and innovation towards sustainability of Enterprises and Organizations*, promotes the culture of Quality. Quality in its activities can only be achieved through the daily commitment of all those involved in the company, in order to achieve a continuous improvement of its operations and in the long-term decreasing non-quality costs.

For the reasons described above, Sesa has decided to adopt a Quality Management System in accordance with the requirements of the UNI EN ISO 9001 standard. With the introduction of the aforementioned Quality Management System, Sesa aims at defining the lines of action and the expected results in order to prevent non-conformities, committing the organisation to identify, assess and keep under control, within the activities carried out, the causes that may be affected and, where this is not possible, to minimise the negative effects of any non-conformities, activating adequate corrective actions.

For this purpose and in the view of the continuous improvement of prevention, Sesa is committed to periodically review the Quality Management System and this policy, giving appropriate visibility within the company and to stakeholders. Quality for Sesa means satisfying the customer's needs, both internal and external to organisation, consistently and reliably. Adopting a Quality Management System is considered relevant by Sesa for the satisfaction of the requirements, needs and expectations of its stakeholders.

Sesa aims to focus the whole employee's efforts on the implementation of a Quality Management System that leads to the management of processes as defined in this policy, in its Quality Manual and in sector best practices, in order to fulfil the requirements set out above.

To this end, a strong sense of responsibility on the part of all personnel is considered indispensable in order to guarantee the highest attention to the precision and quality of their activities. In particular, the following are considered fundamental elements for quality: the commitment of all personnel, according to their role and task, in the continuous effort to improve processes and achieve targets; the responsibility of Top Management in the implementation of this quality policy by adequately motivating its staff and providing the required resources; the constant compliance of activities with the provisions of the Quality Management System; the prevention of non-conformities, instead of an ex-post elimination.

Empoli (FI), 30/04/2023

Sesa S.p.A.

This Policy and the principles described above are known and disseminated to all employees, outside the organisation, and to all those who request them. A copy of the Policy is also published on the company website.